

FREQUENTLY ASKED QUESTIONS

How do I get started?

It takes as little as 90 days to set up your *ActiveView HDI*SM service. During the set-up period, Ecolab will:

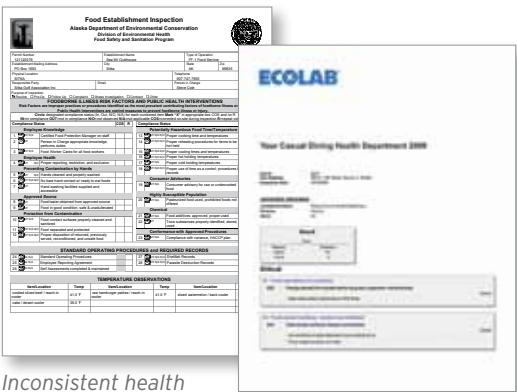
- Identify the units to be tracked.
- Overlay your management hierarchy.
- Determine settings for the customizable features.
- Link your units to their respective health department jurisdictions.
- Upload one year of historical data from the jurisdictions.

At the same time, we will work with you to prepare your organization for system rollout. Together we will select the appropriate orientation and training methodology that works best for your organization. Orientation begins with a welcome email distributed to all users that includes user name, password and orientation/training schedule.

What is the difference between an original and a standardized inspection report?

An “original” inspection report is the original form filed by the health inspector. Because each of the 3,000+ health department jurisdictions is free to use its own form for reporting results, the forms and scoring schemes vary dramatically across the country.

To facilitate comparisons and track trends across customer units/divisions/brands, Ecolab converts the original form into a “standardized” inspection report. The “standard” inspection report provides a normalized inspection score and summarizes the violations cited.



Inconsistent health department reports
Ecolab translated report

What summary reports are available through my Ecolab portal?

You can access four summary reports:

- **Location Inspection Summary** – Lists inspection results across a designated group of units and provides access to both original and standardized forms.
- **Division Rank** – Identifies best and worst performing units.
- **FDA Food Code Item Breakout** – Lists number of citations (and units receiving them) by FDA Food Code question.
- **Top Violations** – Ranks FDA Food Code violations in order of frequency, identifying chronic or system-wide issues.

How do I turn my inspection data into information I can act on?

Your *ActiveView HDI*SM data drives improvement:

1. The management dashboard and summary reports identify chronic issues across your system.
2. The quarterly analysis presents specific recommendations to address chronic issues which help improve guest satisfaction.



ActiveView HDISM

Trusted Health Department Intelligence

Insight • Action • ResultsSM

THE RISK:

Food Safety Violations Exposed

Inconsistent health inspection regulations and scoring make it difficult to spot issues.

- Media coverage and social messaging expose risks.
- Foodborne illness concerns are at an all-time high.
- Code violations drive down repeat business and damage your bottom line.



THE SOLUTION:

ActiveView HDISM Health Department Intelligence

Digitally Retrieved and Digitally Managed Health Department Inspection Data



INSIGHT ►

Capture health department inspections across your chain.

Standardize local health department inspections against the U.S. Food Code to create consistent reporting.

ACTION ►

Identify critical corrective actions through trend analysis and reporting.

Consult your headquarter management with tailored action plans.

RESULTS

Ensure improved operations.

Promote brand protection.

Contact your Ecolab representative for more information.